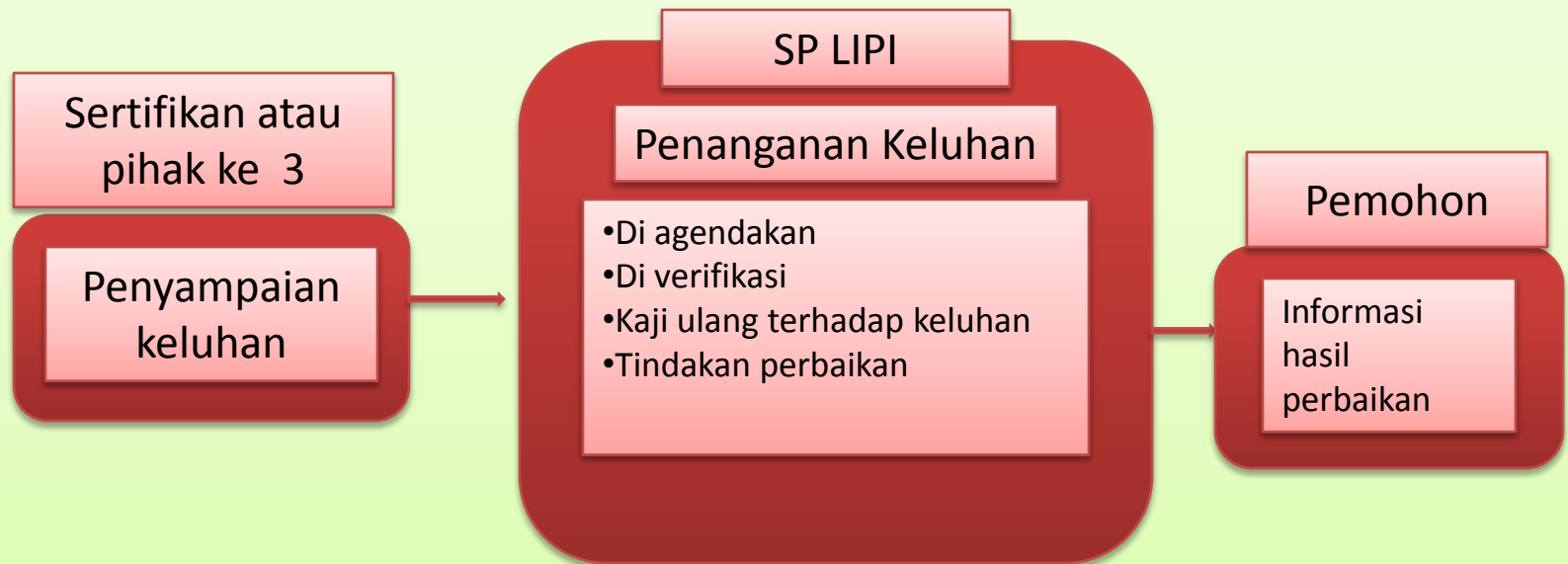


Proses penanganan Keluhan



Proses penanganan Banding

